



Shropshire and Wrekin Fire and Rescue Authority

Local Code of Conduct Complaints Process

Changes to the complaints procedure

From 8 May 2008 the responsibility for considering complaints that a member may have breached the Code of Conduct is moving to the standards committees of local authorities.

What this means to you

After 8 May 2008 if you want to complain about the conduct of a member of Shropshire and Wrekin Fire and Rescue Authority you must submit your complaint to:

Chair of the Standards Committee
c/o The Corporate Services Manager
Shropshire Fire and Rescue Service
Brigade Headquarters
St Michael's Street
Shrewsbury
Shropshire SY1 2HJ

The Standards Committee can only deal with complaints about the behaviour of a member. It will not deal with complaints about things that are not covered by the members' Code of Conduct. If you make a complaint to the Standards Committee it must be about why you think a member has not followed the Code of Conduct.

Until 8 May 2008, the Standards Board for England remains responsible for carrying out this function. Please visit the Standards Board's website at www.standardsboard.gov.uk for further information.