

## Public Value Targets 2015/16

### Report of the Chief Fire Officer

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#### 1 Purpose of Report

This report presents the proposed Public Value measures and targets for 2015/16.

#### 2 Recommendations

The Committee is asked to consider, amend (if necessary) and agree the proposed changes to the Public Value measures and performance targets for 2015/16.

#### 3 Background

In accordance with the Fire Authority's constitution and agreed terms of reference for the Strategy and Resources committee, the Fire Authority have delegated that the Committee review, amend (as necessary) and agree the Public Value Performance Targets for 2015/16.

#### 4 Public Value Measure Changes

Following a review of the current Public Value measures by Officers it is proposed to remove the following measure:

*The first fire engine will arrive with a competent crew on 100% of occasions.*

Current ways of measuring this target are misleading, culminating in an apparent failure. The reality is that effective internal safeguards are now in place to ensure that firefighters, who have not achieved satisfactory levels of proficiency in safety critical areas and/or demonstrated a satisfactory level of fitness are not deployed to operational incidents. Consequently, any appliance that is deployed will have competent crew, providing there are at least four crew members.

The term competence is also misleading, because it has a specific meaning in firefighters' contracts that does not accurately reflect their ability to respond to incidents.

Firefighters are not deemed “competent” for pay purposes until they have completed their development but this does not prohibit them from safely forming part of an operational crew.

Therefore, it is proposed that the existing subordinate metrics relating to safety critical competencies continue to be measured and reported through the Service Management Team. This will ensure that the Service continues both to protect firefighter safety and optimise the efficiency of the workforce towards achieving the remaining response target.

Introduce a new measure:

*Accidental dwelling fires will be reduced to not more than 236 in 2015/16.*

Accidental dwelling fires (ADFs) have the greatest impact on society, with the majority of deaths and injuries occurring in the home. To focus the Service on reducing the impact and number of ADFs, it is proposed to introduce a new Public Value measure relating to ADFs.

Replace the measure:

*A quality audit of all projects within the Service Transformation Programme will be carried out.*

The focus of this measure has resulted in officers undertaking benefits reviews. As these are reviews, as opposed to a measure, it would be more appropriate to continue to report outcomes of reviews to the Audit and Performance Management Committee.

Further details relating to all the proposed Public Value measures and targets appear in the table at the appendix to this report.

## **5 Financial Implications**

There are no financial implications arising from this report.

## **6 Legal Comment**

There are no legal implications arising from this report.

## **7 Initial Impact Assessment**

This report contains merely statements of fact / historical data. An Initial Impact Assessment is not, therefore, required.

## **8 Equality Impact Assessment**

There are no equality or diversity implications arising from this report. An Equality Impact Assessment is not, therefore, required.

## **9 Appendix**

Proposed Public Value Measures and Targets 2015/16

## **10 Background Papers**

There are no background papers associated with this report.

### Proposed Public Value Measures and Targets 2015/16

Measure and Target for 2014/15	Performance to date*	Predicted to Achieve Target?	Measure and Target for 2015/16	Comment
The first fire engine will arrive at an emergency incident with at least 4 firefighters within 15 minutes on 87% of occasions.	93%	Yes	The first fire engine will arrive at an emergency incident with at least 4 firefighters within 15 minutes on 89% of occasions.	The previous 5 years of performance gives an average of 88%, whereas a 3 year average is 92%. Therefore, the recommendation is to raise the target to 89% for 2015/16.
The first fire engine will arrive with a minimum competent crew on 100% of occasions.	97.5%	No		Recommend removal of this indicator. Subordinate metrics will still be monitored through the Service Management Team.
Accidental fires will be reduced to not more than 529 fires during 2014/15.	437	Yes	All accidental fires will be reduced to not more than 548 fires during 2015/16, i.e. 5% reduction on 5 year average of 577	Having experienced an overall downward trend across a 5 year period, we have seen 2 years of increase in that time.  Recommendation is for the Service to use the 5 year average of 577 to establish the baseline for a 25% reduction over a 5 year period.

Measure and Target for 2014/15	Performance to date*	Predicted to Achieve Target?	Measure and Target for 2015/16	Comment
			Accidental dwelling fires (ADFs) to be reduced to not more than 236 during 2015/16.	Recommend the introduction of a new ADF measure.
Fire crimes will be reduced to not more than 943 fires during 2014/15.	433	Yes	Deliberate fires will be reduced to not more than 693 fires during 2015/16, i.e. 5% reduction on 5 year average of 729	Extremely volatile target heavily dependent upon weather conditions. Historically, the Service has always experienced increasing demand during periods of dry weather. It includes grass/refuse/woodland/bonfires.  The recommendation is to use the 5 year average of 729 to establish a baseline figure of a 25% reduction over the next 5 years.
Fire related deaths and serious injuries in the community will be reduced to not more than 31 during 2014/15.	11	Yes	Fire related deaths and serious injuries in the community will be reduced to not more than 20 during 2015/16, i.e. 5% reduction on 3 year average of 21.	On previous target for 2014/15 the average figure for deaths and injuries over 3 years is 21.  Recommendation is that the Service use the 3 year average of 21 to establish the baseline for a 25% reduction.
Injuries sustained to staff through firefighting will be reduced to not more than 28 injuries during 2014/15.	24	Yes	Injuries sustained to staff through firefighting will be reduced to not more than 27 injuries during 2015/16.	The Service continues to perform exceptionally well in this area with a current target of 28. In order to strive for continual improvement the proposed target for 2015/16 is 27.

Measure and Target for 2014/15	Performance to date*	Predicted to Achieve Target?	Measure and Target for 2015/16	Comment
			To obtain an unqualified Value for Money (VFM) conclusion from External Audit.	<p>New measure for 2015/16. The VFM conclusion is based on two criteria specified by the Audit Commission:</p> <ol style="list-style-type: none"> <li>1. The Authority has proper arrangements in place for securing financial resilience; and</li> <li>2. The Authority has arrangements for challenging how it secures economy, efficiency and effectiveness.</li> </ol>

\* Figures based on performance as of 12 March 2015