Appendix 7 to report on
Integrated Risk Management Plan 2021-25: Consultation Findings
Shropshire and Wrekin Fire and Rescue Authority
16 December 2020

Integrated Risk Management Plan 2021-2025
Proposed Amendments

This appendix provides the proposed amendments to the draft IRMP document. These changes are in response to the consultation feedback and reflect the challenges, queries and suggestions from the public and partners.

These amendments were approved at the **Strategic Advisory Group meeting,** which was held on **Thursday, 3 December 2020.**

Further amendments not detailed in this appendix include the removal of the consultation and draft aspects of the original document.

Key
- **Page number / section / title**
- **Challenge**
- **Currently reads / text**
- **New: text / sentence / paragraph**
- **Delete**

Page 17. The Fire and Rescue Authority

Challenge: Greater clarity on the role of the fire authority was requested. We will add a sentence on committee structure. This will be added under the box that details the authority responsibilities.

New paragraph: *The authority has a 2-committee structure. One developing strategy and the other providing audit and performance management.*

Page 19. Protection

Challenge: The IRMP should mention how Service activities support the Safer West Mercia Plan. The new paragraph will follow the box that includes MATES and Environment Agency.

New paragraph: *The Service will continue to support Police and Partners in combating serious and organised crime by undermining County Lines, People Trafficking and Modern Slavery.*

Page 26. People and Places

Challenge: More emphasis on the increasing numbers of the 65+ population and the predicted growth in age related illnesses**.** Following widespread feedback, including Shropshire Telford & Wrekin Dementia Action Alliance during the Equality Impact Assessment process, a sentence will be added to what currently reads.

Currently reads: *In the next 15 years it is predicted that 33% of the population in Shropshire will be aged 65+.*

New sentence*: As a result, age related illnesses like dementia are predicted to rise. In 2019 it was recorded that 4898 people across the county had dementia.[1]*

Page 27. Healthy Lives and Deprivation

Challenge: During the Equality Impact Assessment process, the Service was challenged to consider how staff engage with neurodiversity such as autism and the impact on an individual's fire risk. As a result, we will add the sentence below prior to the final sentence on page 27.

New paragraph*: As our understanding of health and life conditions evolves then so does the challenge of providing those impacted with an equitable service.* Such an example is neurodiversity, *the term refers to variation in the human brain regarding sociability, learning, attention, mood and other mental functions. Working with Partners and the NFCC the Service will consider* how staff engage with neurodiversity such as autism and the impact on an individual's fire risk.

Page 29. Transport and Travel

Challenge: The Service should link preventative activities in road and water safety to the Safer West Mercia Plan and the River Severn Partnership.

Currently reads: *Working with the Safer Roads Partnership and other Partners, the Service will continue to take an active part in local and national preventative initiatives.*

To be replaced by:
New paragraph: *The Service recognises that both Road and Water Safety are important issues with people's lives being tragically affected every year. The Service will continue to support the Safer West Mercia Plan, the Safer Roads Partnership and the River Severn Partnership.*

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[1] Shropshire Telford and Wrekin Dementia Alliance

Page 30. Environment

Challenge: The IRMP needs to have a greater emphasis on climate change and the increasing likelihood of flooding and wildfire.

New heading: Environment and Climate Change.

New paragraph: *In recent years firefighters have battled huge wildfires across the UK. More heatwaves and wildfires are a realistic future. Shropshire is a large rural county and as such the Service will continue to plan for large wildfire events.*

Page 39. Revised Response Standard

Challenge: The Consultation has taken place and the final sentence needs updating. A reference should be made to the varied expectations of the rural community.

New paragraph: *The IRMP consultation identified a varied public awareness of the Service's response resources and capabilities, especially in rural areas. The Service recognises there will need to be an emphasis on continuing to engage with our communities on this issue during the life of the IRMP. The aim of this dialogue will be to identify if there is an expectation for reduced response times or if increased prevention work will be satisfactory - recognising the integration of the response standard with the proposal to increase targeted prevention in rural areas whilst maintaining the 97% + appliance availability is crucial to managing the rural risk.*

Delete sentence: *Consultation on all aspects of this standard, commences July 2020, with implementation due for April 2021.*

Page 39. Resource Deployment Review

Challenge: Consultation timelines are not necessary as work will be ongoing throughout the life of the forthcoming IRMP.

Delete sentence: *Consultation on any options will be produced in spring/summer of 2022.*

Page 40. Increasing Prevention Capacity to target the changing Rural Risk.

Challenge: SAND (Safe Ageing No Discrimination) suggested that the impact of Covid-19 on social isolation should be recognised as increasing vulnerability, especially in rural areas. An additional sentence will follow the current text, which reads: The increase in age and age-related illnesses, coupled with travel distances from rural stations, increases the vulnerability of some residents.

New sentence: *Further, as a result of COVID 19, many people now find themselves working from home, shielding or self-isolating, thus contributing to levels of isolation. As interactions with others decreases those living alone are at greater risk of fire and accidents. This is especially so in rural areas.*

Page 40. Increasing Prevention Capacity to target changing Rural Risk.

Challenge: Enhance community engagement by working with Parish Councils and local community groups. A sentence committing the Service to such engagement will be added after the current sentence.

Currently reads: *To meet this changing risk the Service will increase the level of engagement and ensure members of the public living in rural areas have greater opportunity to access information and more options to self-refer for safe and well visits.*

New sentence: *The Service will work in partnership with the Shropshire Association of Local Councils (SALC), to ensure the councils and associated community groups can help the Service to identify and target community risk and to deliver the appropriate support to those who need it.*

Page 40. Increasing Prevention Capacity to target the changing Rural Risk.

Challenge: Partners and the public were enthusiastic about the Service exploring the use of volunteers to support future prevention work.

New text: The Service will review opportunities to *increase engagement* using technology, partnerships *and volunteers* to overcome barriers and improve efficiency*.*

Page 40. Aims.

Challenge: Create a visual that depicts the Service aim for culture. This visual, when designed, will be added to page 40. A change of wording on this Service aim is proposed as is deleting the consultation and implementation date.

Currently reads: *To develop our culture to be more purposefully diverse and inclusive, deliberately developmental, and intentionally innovative.*

Replaced by new sentence: *To make culture central to our strategy by becoming more purposefully diverse and inclusive, deliberately developmental, and intentionally innovative.*

Delete sentence: *Consultation from July 2020, implementation April 2021.*

Page 47. Measuring and Demonstrating Impact
Challenge: List the high level strategic "outcome" based performance indicators.

Currently reads: *Monitoring, qualitive evaluation measures and targets needs to be established to demonstrate impact and improvement over time.*

New paragraphs to follow:
The Service intends to work to a small set of high level 'outcome' based strategic indicators that will include:
Attendance and absence management.

Competence levels of staff

Availability of response resources

Performance against the response standard

The number of Fire Deaths and Serious Injuries in the community

The number of Firefighter Injuries and Accidents

Number of Incidents in domestic dwellings

The number of fires that are confined to the room of origin

Performance against the Risk Based Inspection Plan

New text: *The Service will use a larger set of output-based indicators to support activities and objectives that will improve performance against these strategic indicators:*

Below these the Service will monitor a suite of performance measures, indicators, output targets and outcomes as appropriate.

Page 47. Measuring and Demonstrating Impact

Challenge: The Service should research and develop measurement on the socio-economic cost of fire. A new paragraph will be added to replace the current paragraph.

Delete paragraph: *Alongside this process there are a number of key performance indicators (KPIs), which document change in terms of numbers – for example, the number of accidental dwelling fires per 10,000 population, the number of Safe & Well visits carried out, the number of business fire safety inspections, and the number of times the attendance standard is met.*

New sentence: *The Service will also engage with the NFCC and Partners to develop performance measures to recognise the economic and social cost of fire.*