

## Service Targets 2017/18

### Report of the Chief Fire Officer

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### 1 Purpose of Report

This report presents the proposed Service targets for 2017/18.

### 2 Recommendations

The Committee is asked to note the Service targets for 2017/18.

### 3 Background

In accordance with the Fire Authority's constitution and agreed terms of reference for the Strategy and Resources committee, the Fire Authority has delegated that the Committee review, amend (as necessary) and agree the Service Targets for 2017/18. These were agreed by the Committee at its meeting on 16 March 2017.

### 4 Service Plan 2015/20

The Authority's 5-year Service Plan, which was approved by the Fire Authority in April 2015, has set a suite of challenging targets up to 2020. The targets have been set with a view to continuously improve and are reviewed and updated annually. 2017/18 is the third year of the Plan and the proposed Service targets are set out in the appendix that accompanies this paper.

### 5 New Measure

As of March 2017, a new target has been introduced which measures the number of incidents where fire and heat damage emanating from accidental fires in domestic dwellings and regulated business is confined to the room of origin.

This forms part of a quality measure that will judge the Service on its speed of response to primary fires, including domestic dwelling and regulated business. It also determines how successful the Service's education strategy is in terms of the 'get out and stay out' message. As well as the effectiveness of fire safety campaigns regarding the information given to people about the importance and location of fire alarms.

## **6 Financial Implications**

There are no financial implications arising from this report.

## **7 Legal Comment**

There are no legal implications arising from this report.

## **8 Initial Impact Assessment**

This report contains merely statements of fact / historical data. An Initial Impact Assessment is not, therefore, required.

## **9 Equality Impact Assessment**

There are no equality or diversity implications arising from this report. An Equality Impact Assessment is not, therefore, required.

## **10 Appendix**

Service and Targets 2017/18

## **11 Background Papers**

There are no background papers associated with this report.

### Service Targets 2017/18

Measure and Target for 2016/17	Performance to date*	Predicted to Achieve Target?	Measure and Target for 2017/18	Comment
The first fire engine will arrive at an emergency incident with at least 4 firefighters within 15 minutes on 89% of occasions	92%	Yes	The first fire engine will arrive at an emergency incident with at least 4 firefighters within 15 minutes on 89% of occasions	The target of 89% is a fixed target for each year through to 2020, reviewed every year by the Fire Authority.
All accidental fires will be reduced to not more than 519 fires during 2016/17	421	Yes	All accidental fires will be reduced to not more than 490 during 2017/18.	This year's target is in line with the five-year target of a 25% reduction up to 2020, set within the five-year Service Plan. The number of accidental fires is predicted to fall below the target figure for 2017/18.
Accidental dwelling fires (ADFs) to be reduced to not more than 224 during 2016/17	197	Yes	Accidental dwelling fires (ADFs) to be reduced to not more than 211 during 2017/18	It is recommended that the Service maintains the forecast reduction target for next year, even though this year's target is predicted to be achieved. Next year's target is in line with the overall five-year 25% reduction for this indicator up to 2020. Despite the challenging target, over 50% of ADFs attended do not require any firefighting action. Also, smoke detector ownership in properties, experiencing ADFs is consistently over 90%. By studying data, using secondments from both local councils and working with new partners, including Age UK, Adult Social Care and Health Visitors, to access the most vulnerable people. These activities and initiatives will support the Service in reducing ADFs.

Measure and Target for 2016/17	Performance to date*	Predicted to Achieve Target?	Measure and Target for 2017/18	Comment
Deliberate fires will be reduced to not more than 659 fires during 2016/17	359	Yes	Deliberate fires will be reduced to not more than 622 fires during 2017/18	This year's target is in line with the overall five-year 25% reduction for this indicator up to 2020. The final year-end figure for deliberate fires is forecast to be below the target figure.
Fire-related deaths and serious injuries in the community will be reduced to not more than 19 during 2016/17	2 (1 fatality) (1 serious Injury)	Yes	Fire-related deaths and serious injuries in the community will be reduced to not more than 18 during 2017/18	This year's target is in line with the overall five-year 25% reduction for this indicator up to 2020, equating to a reduction of 1 per year.
Injuries sustained to staff through firefighting will be reduced to not more than 25 injuries during 2016/17	25	No	Injuries sustained to staff through firefighting will be reduced to not more than 24 injuries during 2017/18	The forecast out-turn for the year is predicted to be 30 injuries with two months to go, due the Road Traffic Collision (RTC) incident at Newport involving six crew members. It may be unlikely to achieve a reduction to 21 injuries by 2020.
Fire and heat damage emanating from accidental fires in domestic dwellings and regulated business will be confined to the room of origin on not less than 89% of occasions	1 <sup>st</sup> year target established taking account of the previous 5-years performance	N/A	Fire and heat damage emanating from accidental fires in domestic dwellings and regulated business will be confined to the room of origin on not less than 89% of occasions during 2017/18	The target of 89% is a fixed target for each year through to 2020, and will be reviewed every year by the Fire Authority.

<b>Measure and Target for 2016/17</b>	<b>Performance to date*</b>	<b>Predicted to Achieve Target?</b>	<b>Measure and Target for 2017/18</b>	<b>Comment</b>
To obtain an unqualified Value for Money (VFM) conclusion from External Audit.	See Comment		To obtain an unqualified Value for Money (VFM) conclusion from External Audit.	The Fire Authority's external auditors, Grant Thornton, will deliver a Value for Money conclusion for the financial year 2016/17, at the meeting of the Audit and Performance Management Committee on 14 September 2017.

\* Figures based on performance as of 21 February 2017.