



CONFIDENTIAL WHEN COMPLETE

*Responses will be independently processed by
ORS (Opinion Research Services)*

Shropshire Fire and Rescue Service – Consultation Integrated Risk Management Plan

This is an opportunity to give your views on the proposed IRMP for Shropshire Fire and Rescue Service (SFRS). People living and/or working in Shropshire, SFRS staff, and organisations’ representatives may complete the questionnaire.

There is an online version of this questionnaire which we encourage you to complete. Please visit bit.ly/IRMPShropshire by **30th September**; or you can complete this paper questionnaire and return it FREEPOST to arrive by the same date.

All the questions are optional and any information you provide will be processed by ORS (an independent specialist social research practice) in accordance with the latest Data Protection regulations; any personal information will be kept for no more than 12 months after any decisions have been finalised. ORS will produce an independent consultation report in which feedback from individual members of the public will be anonymous, but views from organisations or someone acting in their official capacity may be attributed in full. For further information, please see www.ors.org.uk/privacy.

Integrated Risk Management Plan (IRMP)

If you have not done so, please read the draft IRMP by going to www.shropshirefire.gov.uk/IRMP

Having read the draft IRMP, to what extent do you agree or disagree that...?

PLEASE TICK ✓ **ONE** BOX ONLY FOR EACH STATEMENT

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
The document was clear and easy to understand	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
It gave me valuable information about how SFRS works	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am interested in the future plans of SFRS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SFRS has correctly identified the main risks facing the community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Response Times

Outline: SFRS wants to show more clearly how its response standard will affect each community.

Proposal: The arrival of the first fire engine in each of the following locations will be:

Urban – within 10 minutes

Town & Fringe – within 15 minutes

Rural – within 20 minutes

Our objective is to achieve this standard on 85% of occasions or more, we will publish results for each area

To what extent do you agree or disagree that the following standards are appropriate...?

PLEASE TICK ✓ **ONE** BOX ONLY FOR EACH STATEMENT

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
10-minute standard for Urban areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15-minute standard for Town and Fringe areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20-minute standard for Rural areas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Achieving these times on at least 85% of occasions for all incidents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Review of Deployment of Emergency Resources

Outline: SFRS will review how to allocate resources like vehicles and crews more flexibly to cope with variable risks and demand. This will ensure the right resources are in the right place, at the right time.

It does not propose to reduce its emergency services.

To what extent do you agree or disagree that such a review should be undertaken?

PLEASE TICK ✓ **ONE** BOX ONLY

Strongly agree <input type="checkbox"/>	Tend to agree <input type="checkbox"/>	Neither agree nor disagree <input type="checkbox"/>	Tend to disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>	Don't know <input type="checkbox"/>
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Prevention and Protection

PREVENTION:

Outline: Prevention teams work with the public, using educational campaigns and Safe and Well Visits to prevent emergencies happening in people’s homes, particularly those who are vulnerable or elderly.

Proposal: People in rural areas will have greater opportunity to access Safe and Well visits by SFRS and obtain more safety information. For more information, please see bit.ly/SFRSsafeandwell

PROTECTION:

Outline: Protection teams work with businesses to conduct safety audits, give advice and reduce the risk of deaths and injuries from fires. They also provide guidance and enforcement of safety legislation.

Proposal: To increase the Protection team from 9 to 12 members of staff.

To what extent do you agree or disagree with each of the following plans...?

PLEASE TICK ✓ **ONE** BOX FOR PREVENTION AND ONE FOR PROTECTION

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
PREVENTION: Plan to ensure people in rural areas have greater opportunity to access Safe and Well visits by SFRS, and to get more safety information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PROTECTION: Plan to increase the Protection staff from 9 to 12	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Any further comments?

Do you have any OTHER COMMENTS – for example, about any of the following issues? *Whether you agree or disagree with the Vision and Aims of SFRS? Are there any further risks that are yet to be identified? Is there a way the Service could help businesses more? Do you have any thoughts on safety in high risk buildings, e.g. high rise? How could technology be used more effectively? Could SFRS create more partnerships to enhance rural prevention activities?*

For more details about the visions and aims please refer to www.shropshirefire.gov.uk/vision-and-aims

PLEASE ANSWER IN THE BOX BELOW AND CONTINUE ON A SEPARATE SHEET IF NECESSARY

Profiling information

If you are responding *on behalf of* an ORGANISATION, which organisation do you represent?

Please name the organisation and any specific group or department. Please also say who the organisation represents, what area it covers, and how you gathered the views of members.

PLEASE ANSWER IN THE BOX BELOW AND CONTINUE ON A SEPARATE SHEET IF NECESSARY

If you are providing your own PERSONAL RESPONSE, please answer the questions below

SFRS has a duty to promote equality and ensure all parts of the community are included in this consultation, but the following questions are optional. All consultation responses will be taken into account regardless of whether you provide your details below.

What is your full postcode?

This will help SFRS understand views in different areas

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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PLEASE TICK ✓ ONLY ONE BOX FOR EACH QUESTION

What was your age on your last birthday?

- | | |
|--------------------------------------------|-------------------------------------|
| <input type="checkbox"/> Under 25 | <input type="checkbox"/> 55 to 64 |
| <input type="checkbox"/> 25 to 34 | <input type="checkbox"/> 65 to 74 |
| <input type="checkbox"/> 35 to 44 | <input type="checkbox"/> 75 to 84 |
| <input type="checkbox"/> 45 to 54 | <input type="checkbox"/> 85 or over |
| <input type="checkbox"/> Prefer not to say | |

What is your ethnic group?

- White British
- Mixed or multiple ethnic groups
- Asian or Asian British
- Black, African, Caribbean or Black British
- Any other ethnic group
- Prefer not to say

What is your gender?

- Male
- Female
- Non-binary
- Transgender
- Other
- Prefer not to say

Do you work for Shropshire Fire and Rescue Service?

- Yes
- No
- Prefer not to say

Do you consider yourself to have a disability?

- Yes
- No
- Prefer not to say

THANK YOU FOR YOUR TIME

Please return the questionnaire to arrive by **30 September 2020** to:
Opinion Research Services • FREEPOST SS1018 • PO Box 530 • Swansea • SA1 1ZL