



Five Year Action Plan 2015 - 2020

Description	2015/16	2016/17	2017/18	2018/19	2019/20
WAN (Upgrade, decommissioning and commercial project)					
Microsoft Lync (System Installation and set-up)					
Virtualisation of the C&C					
Network Improvements					
Roll out of SharePoint (Phase 2)					
Review our current staffing model to improve service delivery and increase efficiency by approximately £400k by 2020					
Review Fire Control to improve service delivery and cost effectiveness by approximately £300k by 2020					
Review of Telford Central site requirements					
Replacement of current operational risk information systems (NOGP, PORIS, MDTs)					
Review the use of front line appliances and special appliances (incident command vehicle, rescue tender resilience review, aerial appliance resilience review, fire engine replacement programme)					
New ways of working (review of the provision of specialist team capabilities, training strategy and internal structures)					
Introduce the new national Emergency Services Network (ESN)					
Review the Hydrants Contract					
Development of HR and Training information systems					
Review and Negotiation of HR technical support contracts					
Introduction of Learning Pool					
Collaborative Planning					
Station Refurbishment (Wholetime and Retained)					
Specialist vehicle specification and replacement					
Improving Security on Stations					
Training Facility Improvements					