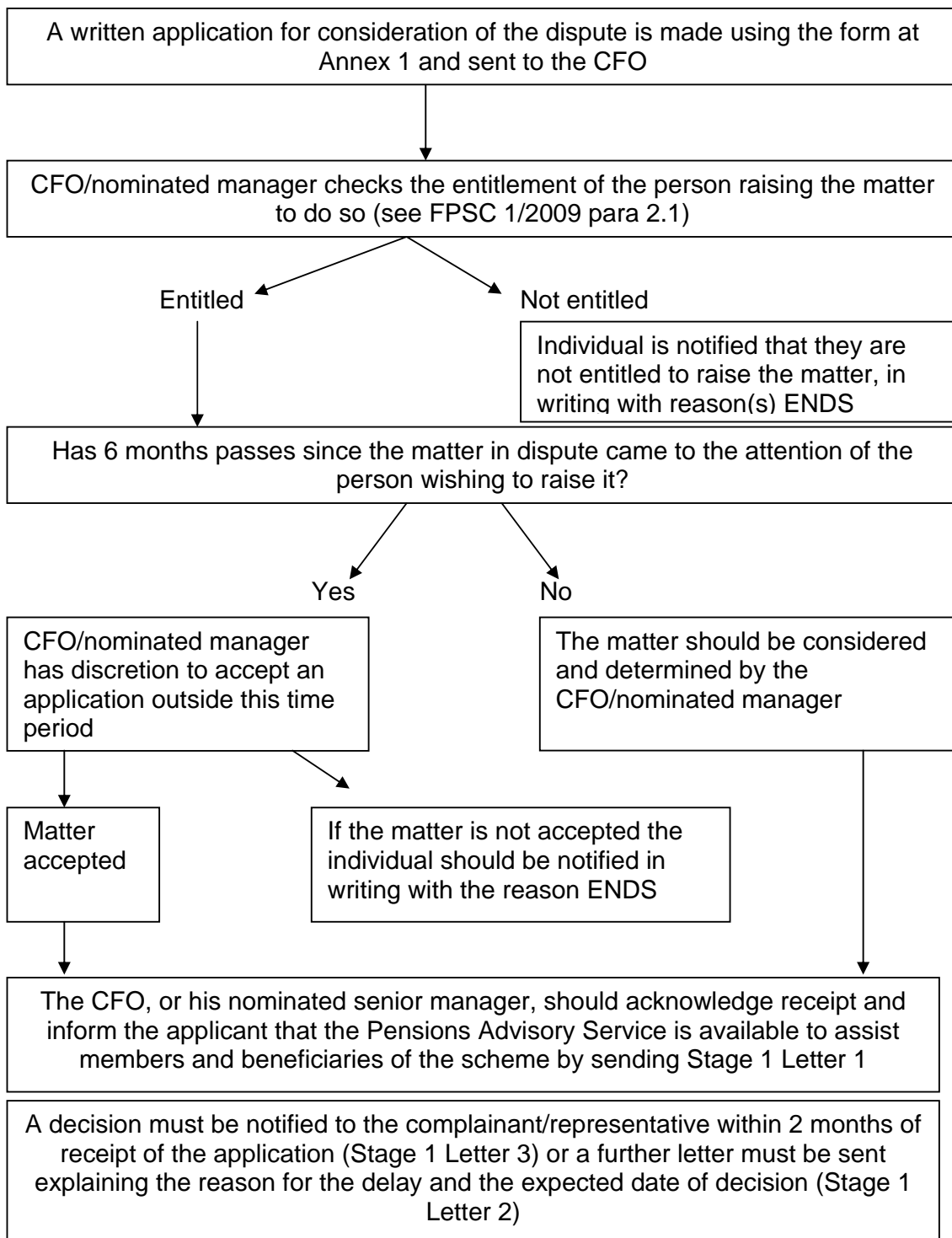


Proposed Internal Disputes Resolution Procedure - Stage One

The procedure below sets out the procedure as recommended in FSPC 01/2009. Annexes referred to are attached to the Circular for officers' reference but are not appended.



Proposed Internal Disputes Resolution Procedure - Stage 2

The diagram below sets out the procedure as recommended in FSPC01/2009, amended to reflect Shropshire and Wrekin Fire Authority proposed means of dealing with such matters, i.e. through the Human Resources Committee.

Annexes referred to are attached to the Circular for officers' reference but not appended.

If the complainant is dissatisfied with the decision at Stage 1, he/she can apply in writing, no later than 6 months after the date on which notified of the Stage 1 decision, using Annex 2.

