

# The Role of the Member Champion for IT and Implementing Electronic Government (ITIEG)



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# Purpose of Role

The overall purpose of the role of the Member Champion for ITIEG is to promote, encourage, challenge and drive improvement in electronic data, information technology and communications

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# Main Responsibilities

The main responsibilities of the ITIEG Member Champion are, through six monthly reports to the Fire Authority, to establish and maintain a clear understanding of the following:

1. The whole of S&WFA electronic data, information technology and communications (ITC) priorities for SF&RS.
2. Overall data and ITC funding levels.
3. Priorities for reinvestment in electronic data & ITC within SF&RS.
4. Data and ITC governance.
5. Compliance with relevant legislation and guidance.
6. Reduction of risk to data and ITC systems.

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# Compliance with relevant legislation and guidance

## Legislation

Data Protection Act  
Human Rights Act  
Regulation of Investigatory Powers Act  
Copyright, Designs and Patents Act  
Computer Misuse Act  
Health and Safety at Work Act  
Obscene Publications Act  
Criminal Justice and Public Order Act  
Telecommunications Act  
Protection of Children's Act

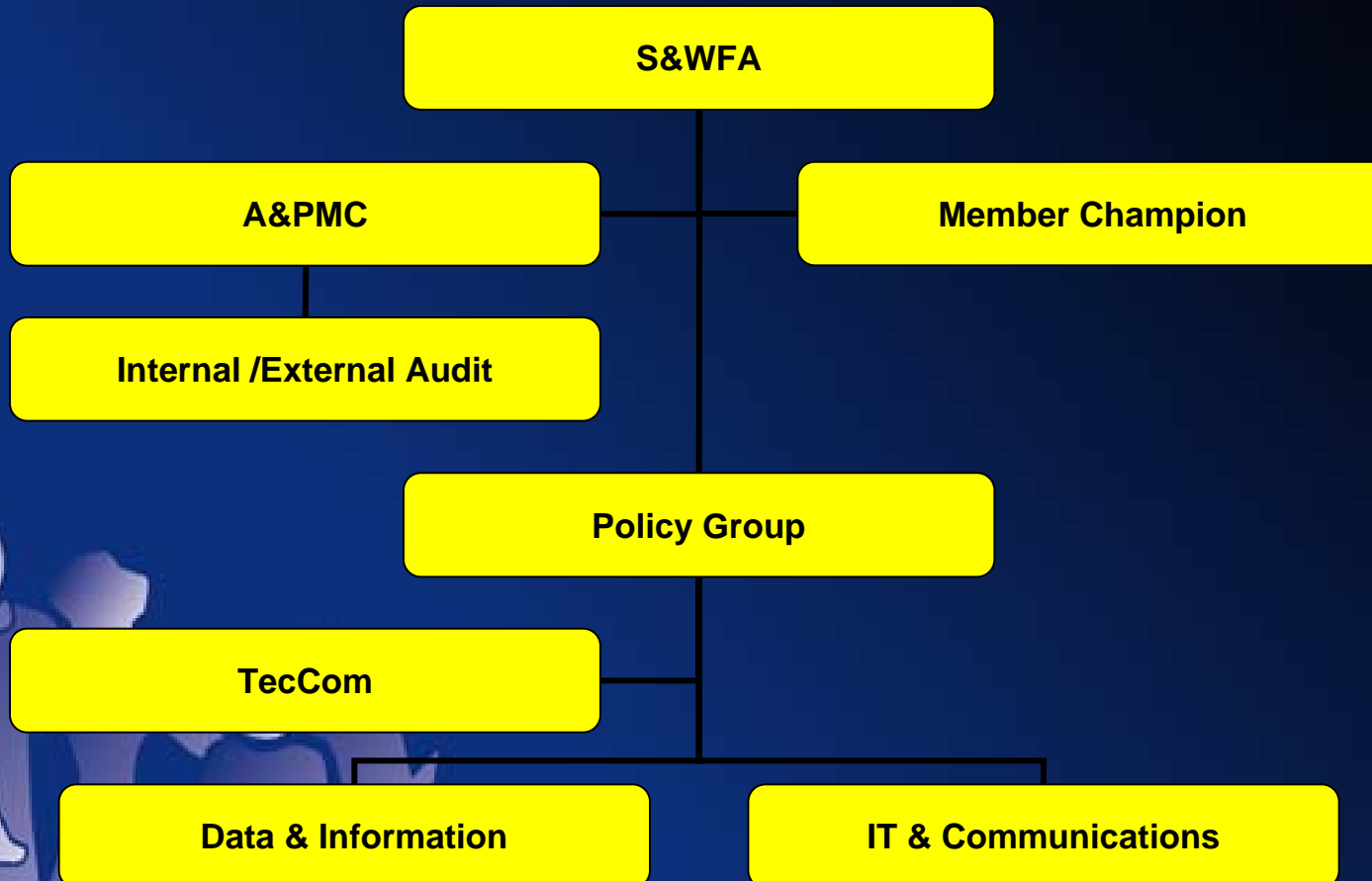
## Guidance

BS7799  
DCLG Fire Service Framework  
DCLG ICT Roadmap  
FireLink and FireCon  
E-fire Gateway National Portal  
Computer Licences  
Internet Website Standards  
TEA2

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# Data and ITC Governance

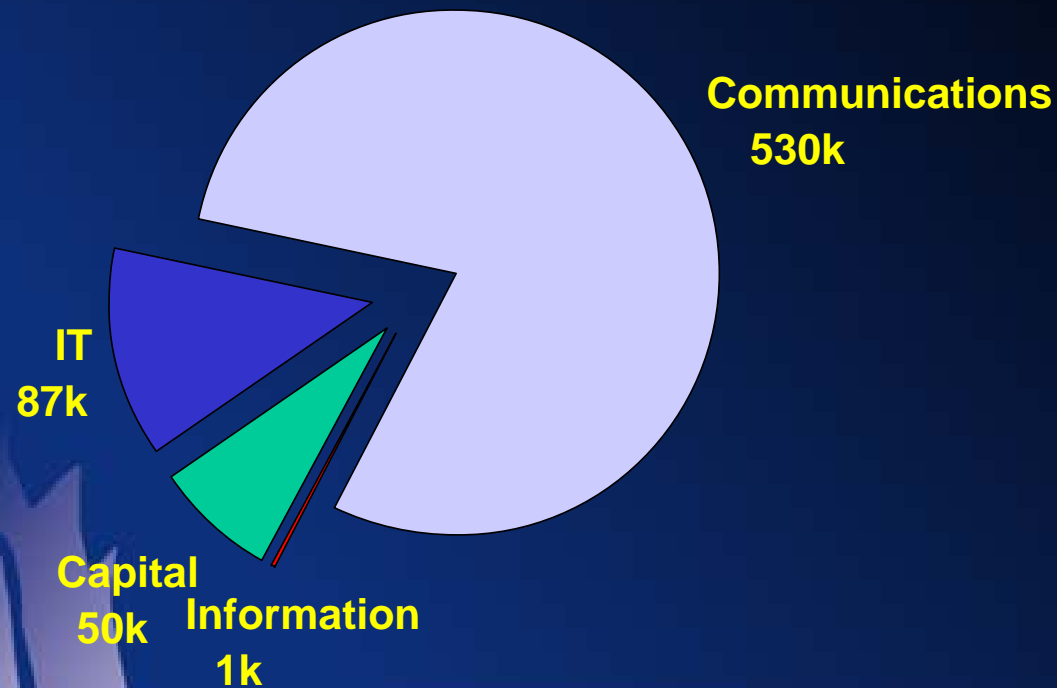


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# Overall data and ITC funding levels

## Budget 2006/07 668K

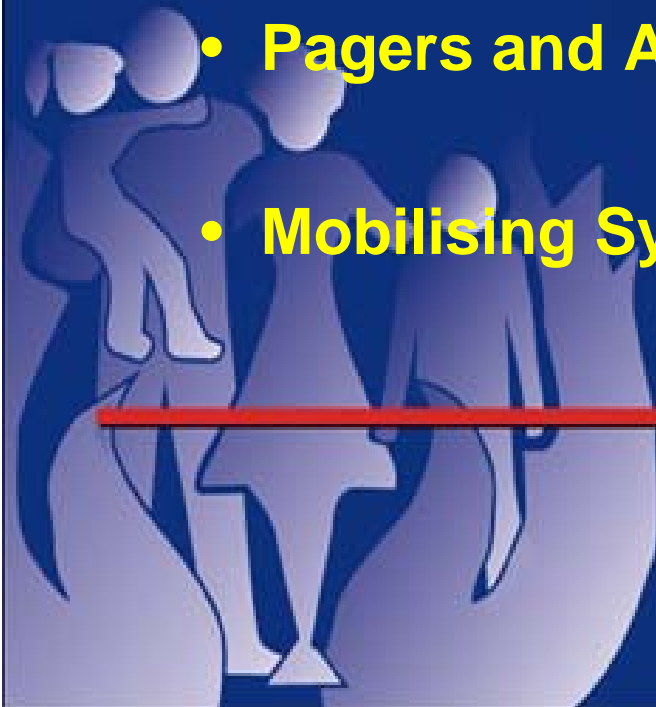


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# Communications

- Telephones
- Radio
- Pagers and Alerter's
- Mobilising System



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# Electronic Data Systems

| Risk ID | Risk Description  | Date Raised | Raised By   | Risk Status | Opportunity Or Threat | Risk Type               | Corporate Or Operational | Risk Owner    | Control Owner | Target Date | Cross References                                     | Links To Risks | Reviewer      | Rev Date |
|---------|---|-------------|-------------|-------------|-----------------------|-------------------------|--------------------------|---------------|---------------|-------------|--|----------------|---------------|----------|
| 11      | If the county suffers a hard winter, then there is a chance that the Service will not be able to deliver an appropriate level of service to the people of Shropshire.   | 23/11/2005  | Paul Rye    | Open        | Threat                | Customer or Stakeholder | Corporate                | Paul Raymond  | Martin Thomas | 01/02/2006  | Policy Group   | 20             | Martin Thomas | 03/01    |
| 12      | If neighbouring brigades suffer individual action, then the support from those brigades during large incidents in our county is likely to be reduced. There is a chance that our ability to deal with incidents effectively will be impacted. | 01/11/2005  | Jim Cribben | Open        | Threat                | Partners                | Corporate                | Paul Raymond  | Martin Thomas |             | Policy Group, Incident Command, Fire Control         | 20, 20         | Paul Raymond  | 03/01    |
| 10      | If the Brigade does not have appropriate procedures in place to meet the requirements of the Data Protection Act, then it may be breached.  | 07/12/2005  | Paul Rye    | Open        | Threat                | Legislative             | Corporate                | Steve Woodall | Glyn Williams |             | Policy Group and individual departments as necessary |                | Glyn Williams | 03/01    |

- Maintain back office databases
- Enable users to access data to fulfil their role
- Maintain and Develop SF&RS & WMRMB Web Site
- Procurement of electronic MIS/PMS

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# Examples of Electronic Data Systems



**Shropshire Fire and Rescue Service**  
Putting Shropshire's Safety First

Welcome to the Shropshire Fire and Rescue Service Website

Thursday, September 21, 2006

About SFRS | Promoting Safer Communities | The Emergency Service | Managing the Service | Careers | News | Site Help

You are here: Home > About Us > Chief Fire Officer's Welcome

**About SFRS**

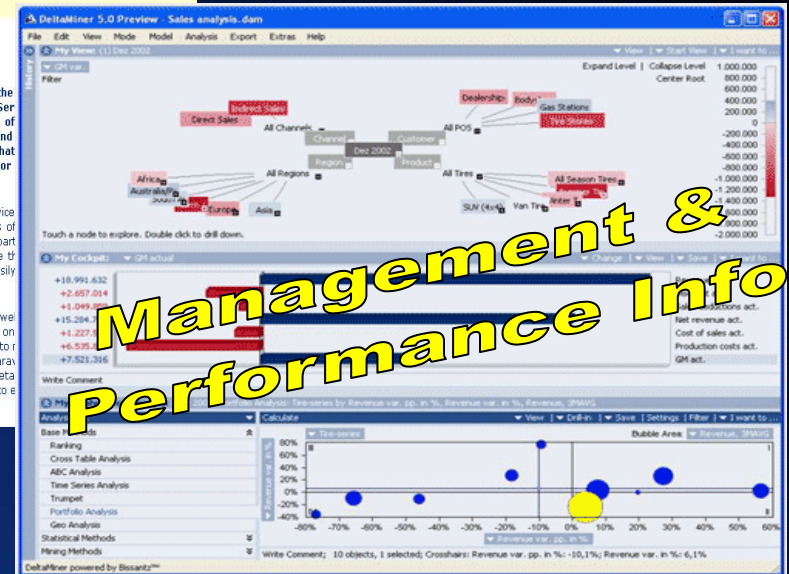
- Home
- About SFRS
- CFD Welcome
- Customer Charter
- Brigade Order
- Contact Us
- Latest News
- Mission Statement
- Useful Links
- West Midlands

**Chief Fire Officer's Welcome**

Through the 'promoting safety' section of the website you can access a wide range of literature on prevention, ranging from fire safety in the home to more specialist advice, such as fire safety for caravans, mobile homes or boats. The site also contains details of how you can contact us should you not be able to find the information you require.

**Alan Taylor**  
Chief Fire Officer

**Web Site**



**Management & Performance Info**

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# Information Technology

- Network user access/security for 350 users
- Wide Area Network (WAN) connecting 23 stations
- Web content management
- 20 windows servers
- 160 Desktop PC's
- 30 Laptops
- 38 Mobile Data Terminals
- 20 PDA's

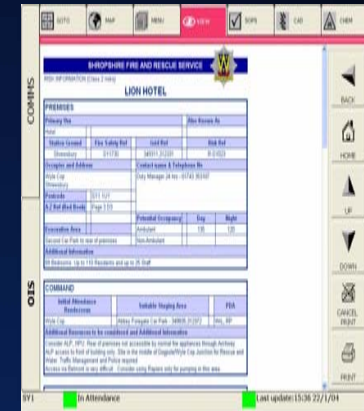
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# Priorities for reinvestment

- **Communications**
  - Procurement of Fire Ground Radios
  - Fall-back arrangements for Fire Control
- **Electronic Data**
  - Review of current information systems
  - Improving Data Quality
- **IT**
  - Operating and Back Office Systems
  - Wide Area Network



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# Reduction of risk to data ITC & systems



- **Communications**
  - 1<sup>st</sup>, 2<sup>nd</sup> and Tertiary services
  - Primary, Secondary and Alternative 999 Plans
  - Alternative Site
- **Electronic Data**
  - Main Systems
  - Backups
- **IT**
  - Business Continuity Planning, DR
  - Backup
  - Alternative Site
  - Maintenance Plans

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# Summary

## Member Champion Responsibilities

1. Understanding of the whole of S&WFA electronic data, information technology and communications (ITC) priorities for SF&RS.
2. Overall data and ITC funding levels.
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# Questions Please?



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