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**WEST MERCIA**  
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Our Ref: JGS / HG

Shropshire and Wrekin Fire Authority  
16 July 2008  
Document tabled at Agenda Item 10  
Human Resources Committee

**Personal & Confidential**

14 JUL 2008

Mr G A Taylor  
Chief Fire Officer  
Shropshire and Wrekin Fire and Rescue Authority  
St Michael's Street  
Shrewsbury  
Shropshire  
SY1 2HJ

Dear Mr Taylor

**CSO AS RETAINED DUTY SYSTEM FIREFIGHTER**

Thank you for your letter regarding the above and please accept my genuine apologies for not replying sooner.

I can formally confirm that the Chief Constable has re-considered this issue and that he has now approved the appointment of CSO's as Retained Duty System Firefighters.

Yours sincerely

**J G SPENCE**  
Head of Personnel Services

cc: Policy Team  
CSO File



CUSTOMER SERVICE EXCELLENCE



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