



Shropshire and Wrekin Fire Authority Annual Plan 2018/19

This Annual Plan works within the 2015/20 Service Plan to set this year's objectives and priorities. Many of the objectives set out in 2015 will be complete or nearing completion this year. However other objectives, such as the redevelopment of Telford Central Fire Station, work on a longer timeframe. This year will also see us start to prepare for the years beyond 2020, thinking about issues such as "future firefighting", environmental change, an aging population and how to make sure the RDS remains a sustainable model.

Despite ever tightening budgets, the Authority has continued to achieve its aims of maintaining or improving the front line and reducing community risk. This has been achieved by involving and engaging the workforce every stage of the way, harnessing technology and promoting innovation.

We will continue to engage our workforce but we need to go even further with our partnerships and collaborations. It is through these relationships that we will ensure the Service has the capacity and resilience to be fully sustainable.

- We will create an even stronger alliance with Hereford and Worcester Fire and Rescue Service which will allow us to support each other and make better use of shared resources
- We will actively seek collaborative opportunities with other emergency services where it creates greater efficiency and effectiveness
- We will work closely with social care and health partners to identify and protect the most vulnerable from harm.

These partnerships take time, effort and understanding but will yield long term improvements and benefits for our communities.

This year will be another one of change but we know that by being an inclusive organisation, by respecting and recognising the value that every individual can give, we will be a strong enough team to meet the challenges ahead.



Cllr Eric Carter - Chair
Shropshire and Wrekin Fire Authority



Rod Hammerton
Chief Fire Officer

Priorities for 2018/19

The Service Transformation Board will oversee the delivery of our priority projects for 2018/19. These include reviews and implementation projects as detailed below. The projects have both people and financial resources allocated but also need co-operation and support from all corners of the organisation to ensure success.

- Continue to introduce, develop and invest in electronic information systems within the Service Transformation Plan
- Manage the build and introduction of 5 new pumping appliances
- Manage the build and introduction of a new incident command vehicle
- Implement a comprehensive operational risk information system (PORIS) that supports operational effectiveness and firefighter safety
- Station refurbishment including security on stations (Wholetime and Retained)
- Roll-out mobile devices - Tablets
- To build a strategic alliance with Hereford and Worcester Fire and Rescue Service to build capacity, improve resilience and achieve efficiencies
- To work with partners to protect those most vulnerable to fires and other risks, specifically to embed Safe and Well checks
- To improve security of the network by upgrading all servers to Windows Server 2016 so that the Azure cloud platform features can be adopted for increased resilience and availability
- Deliver the Telford Central Programme
- Continue to support the new national Emergency Services Network (ESN)
- Embed the Wholetime and Fire Control new ways of working
- Commence review of future fire fighting
- Commence/development of new IRMP 2020-2025
- Commence RDS On Call 2020-2025
- Refresh and continue to implement the HR objectives within the People Strategy, focusing on:
 - Embedding the Health and Wellbeing strategy to support staff psychological and physical health
 - Building capacity and capability through workforce development, improving leadership and creating career pathways
 - Improving diversity and inclusion through effective recruitment and selection and employee engagement
- Determine a suitable HR/Payroll system that meets the needs of the Service

Our Aims

To be there when you need us in an emergency with a professional and well equipped team

To reduce the number of fires in our community

To reduce the number of fire related deaths and serious injuries

To deliver a fire and rescue service, which provides value for money for our community now and into the future

Measures and Targets for 2018/19

The first engine will arrive at an emergency incident with at least 4 firefighters within 15 minutes on 89% of occasions.

All accidental fires will be reduced to not more than 462 during 2018/19

Accidental dwelling fires (ADFs) to be reduced to not more than 198 during 2018/19

Deliberate fires will be reduced to not more than 584 fires during 2018/19

Fire related deaths and serious injuries in the community will be reduced to not more than 17 during 2018/19

Injuries sustained to staff through firefighting will be reduced to not more than 22 injuries during 2018/19

Fire and heat damage emanating from accidental fires in domestic dwellings and regulated business will be confined to the room of origin on not less than 89.5% of occasions during 2018/19

To obtain an unqualified Value for Money (VFM) conclusion from external audit

Our Purpose

Save and protect life, property and the environment from fire and other emergencies

Our Core Values

We fully support the national fire and rescue service core values of:

- service to the community
- valuing all our people
- valuing diversity in the Service and the community
- valuing improvement at all levels